# Garnet Health.

Exceptional Lives Here.



# Incredible People. Immense Impact.

We salute our generous volunteers.

### **Quality Corner**

### **Making Our Patients' Experience a 10**

Like most hospitals, we continually work to improve our patients' experience. In doing so, we survey patients after discharge. The HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) survey asks them to rate the hospital on a scale from 0 to 10, with 10 being the best hospital possible.

Some patients give us a perfect score, but many rate us an 8. While this may seem pretty good, quality payer-incentive programs only reward us for scores of 9 and 10. So, what does it take to move these ratings up a notch or two?

Each rating is based on the sum of a patient's encounters across their hospital stay. For the most part, our patients don't expect absolute perfection. However, providing an overall experience that is exceptional and caring is Garnet Health's goal.

Showing empathy and compassion to connect with patients and their families is imperative. We must listen and learn what is most important to them. Many patients rate their hospital stay a 10 when staff are responsive to their needs, explained their treatment and care, and made them feel more comfortable by calming their suffering or anxiety.

### Here are some comments from patients who rated us a 10:

**5 East (GHMC-C):** Doctors, nurses, housekeeping, food service; ALL excellent during my stay. Thank you all-students, administrators, security, ER staff, physical therapy, surgeons, doctors; grateful to all.

2 West (GHMC): I want to commend the nurses and techs for the special care that I received. I can't say enough about their excellent care.

They were constantly checking up on me when I was having a rough time; they stood by me and comforted me and made me feel at ease.

3 North (GHMC): Garnet Health should be the standard for all hospitals. The care from the doctors, nurses, and entire staff was exceptional. They go above and beyond. Thank you for everything you did.

RFBC (GHMC): Everyone was absolutely amazing from when I walked in until I left; every single doctor and nurse was so wonderful. I've had 4 children. This was my best hospital experience of them all!

3 East (GHMC): The best team I have ever seen. They were amazingangels; God bless them all the best.

For more information, please contact mcrittenden@garnethealth.org.

ob (GHMC-c): Everyone
treated me with respect and
treated me with respect and
understanding, making the
understanding making the
delivery of my first child
delivery of my first child
and the few days after as
comfortable as possible.

Rehab (GHMC): After my hip surgery, I spent 10 days in Rehab. I received the best care ever. The PT staff was amazing as was all the staff.

about how wonderful all the nurses were. They really went above and beyond to make sure that you were comfortable. They explained everything to make sure that you understood what was happening with your medications and all the tests that were being run to keep you calm and comfortable. They took interest in you.

### Garnet Health Celebrates February Employees of the Month

# BEAWARDS





# **Celine Estrada**Nursing Assistant, PACU, Garnet Health Medical Center

Recently, while on her break, Celine decided to step outside for some fresh air. While walking in the parking lot, she noticed a woman who was having difficulty breathing. The woman was unable to speak and had her hands by her throat. Celine tried to walk her to the Emergency Room, but the woman wasn't able. Thinking quickly, Celine ran to the ER, where she obtained a wheel chair and then safely assisted the woman from the parking lot to the triage nurse.

This is just one example of how Celine quickly jumps in to help others in need. It doesn't matter whether it's a patient or a team member. Thank you, Celine, for always going above and beyond for our patients and your team. Your smile, positive attitude and willingness to help without being asked makes our hospital a better place for everyone.



# **Destiny Arroyo**Medical Assistant, Garnet Health Doctors Monticello Location

A patient who suffers with lymphedema in his lower extremities has been receiving outpatient treatment for his condition for some time. A few months ago, his physical therapist notified his PCP at Garnet Health Doctors that he had recommended special compression devices for the patient.

Destiny began trying to obtain these devices for the patient, only to encounter roadblock after roadblock. No medical store had what he needed and nobody could secure the

devices. And, if found, they were unlikely to be covered by the patient's insurance. Undaunted, Destiny worked through the issues for weeks, continuing onward even when it seemed she had exhausted all possible avenues. Ultimately, she located a vendor and worked tirelessly to submit all the information needed for insurance-company approval. Eventually, it was granted.

To say that Destiny went above and beyond for this patient is an understatement. She invested hours of her time, made dozens of phone calls, coordinated orders and physical measurements, provided clinical details, and kept the patient informed every step of the way. She simply refused to quit.

Destiny, your efforts to support and assist this patient were nothing short of extraordinary. You demonstrated the patient-centric approach that Garnet Health Doctors strives to deliver on a daily basis. Thank you for never giving up.



The Employee of the Month program is also known as the Being Exceptional Every day (BEE) Award—and Being Exceptional Every day takes dedication, loyalty and commitment. To nominate an employee, physician, volunteer or team/department, visit the intranet page, scroll down and click on the BEE Award icon.

# **Good Catch Award**

#### **Garnet Health Medical Center**



Kudos and a Good Catch Award go to Jillian Helt of 5 South! From left: Rachel Woodson, NA; Marina Gerbino, RN, BSN; Stephanie Blasko, RN, BSN; Danielle Juers, RN, Associate; Jennifer DiMascio, Nursing Director, 5 South; Good Catch Awardee Jillian Helt, RN, BSN, 5 South; Debra Beakes, Vice President of Nursing Services; Mary Ellen Crittenden, Vice President of Quality/Patient Safety and Johnathan Schiller, Garnet Health President and CEO.



A Good Catch Award and congratulations go out to Jessica Richards, RN; Christine Rauschenbach, RN and Tammy Lynn, RN, for their astute assessment skills, the ability to ask for support when needed and their quick interventions in saving a patient's life. They are pictured with Donna Waaland, Nurse Director Pre-Surgical Testing, Same Day Surgery and PACU.

#### **Garnet Health Doctors**



A healthy dose of praise and a Good Catch Award were recently given to Heather Roth, LPN, at Garnet Health Urgent Care in Monticello. From left: Jerry Dunlavey, Garnet Health – Catskills CEO; Raquel Ortiz, Garnet Health Doctors VP of Operations; Dr. O. Sayeed, Urgent Care Physician; Good Catch Honoree Heather Roth, LPN; Deb Martin, Urgent Care Practice Administrator and Joseph Barry, Rad Tech/MA.

A Good Catch occurs when someone's corrective action and/or timely intervention prevents an incident or medical error. The Patient Safety Subcommittee selects winners from among those nominated. For more information about the Good Catch Award, email Vice President and Quality/ Patient Safety Officer Mary Ellen Crittenden at mcrittenden@garnethealth.org.

# **Out & About**



On February 15, 2024, Family Practice Resident Kliment Todosov, MD, Chief Resident, PGY-3, presented a seminar on "Slips, Trips & Falls" to residents of the Wallkill Living Center in Middletown. He is pictured with Jessie Moore, DrPH, Garnet Health Physician Liaison.



On February 17, 2024, the Orange County Division of EMS hosted an event at the Galleria at Crystal Run to teach "Hands-Only CPR" to the public. Emily Rynd, Garnet Health's Community Health RN, was on hand to provide Know Your Numbers screening with assistance from Family Practice Resident Chenhan Mike Tsai, DO, PGY-3.



On March 6, some of our leaders represented Garnet Health at Advocacy Day in Albany. They met with legislators to discuss elements of the NYS budget that are important to us, to healthcare and to the communities we serve.

From left: Jamie Papaoetros, Capital Health Consulting Senior, Government Affairs and Health Policy Associate; David Smith, Garnet Health Chief Strategic Planning Officer; Keith Servis, Capital Health Consulting Senior Advisor; Jerry Dunlavey, Garnet Health Medical Center – Catskills CEO and Garnet Health Vice President of Operations; Bill Dauster, Garnet Health Foundation President and Moira Mencher, Garnet Health Director of Strategic Planning and Community Relations.

# Strike a Paws!

Information Technology's Engagement Committee recently held a pet photo contest and received 38 submissions! It was ruff to decide which pets were picture purr-fect, but the committee finally did it! Congratulations to:

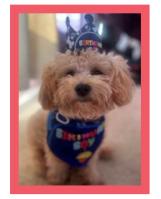




1st place Rick Clausell (Coco)



**2nd place** Ben Orea (Jasper)



3rd place Jenny Rivera (Cosmo)



# Turning Trash into Tasty Treats



What does one do with leftover oatmeal? Make puppy treats! With Chef Jax taking the lead, Garnet Health Medical Center – Catskills launched its first community service initiative for 2024. Puppy treats were whipped up, packaged and sold to raise funds for the Sullivan County SPCA. Now, there's a sustainability effort that's worth a tail wag!



### Announcing Garnet Health Medical Center's 2024 Nurse of Distinction Nominees

Every year, 1199 hosts its annual Nurse of Distinction Award Ceremony. This year's event will take place on May 1 at the Marriott in Times Square, New York City, NY. We are happy to announce that the following nurses have been nominated this year and will represent us at the awards ceremony:



**Novice Nurse**Gary Inkell, RN, BSN,
Emergency Department



**Perceptor**Jennifer Cruger, RN,
BSN. CMSRN. Float Pool



Murse Leader Magalie Jean-Francois, RN, BSN, CNN, Dialysis Services Nurse Manager



Nurse of Distinction Hospital Setting Nicole Dugan, RN, BS, CMSRN, Pre-Surgical Testing



Nurse of Distinction Advanced Practice Registered Nurse Lauren Werner, RN, FNP-BC, RNFA, CCRN, Cardiothoracic ICU Nurse Practitioner

# We Can't Do Without Them

# **Celebrating National Volunteer Week**

National Volunteer Week recognizes the impact of volunteers and the incredible contributions they make in the work we do.

At Garnet Health, volunteers not only serve on nursing units, but they also help in other ways— like bringing pet therapy to patients, creating food bags and more. They are active in Guest Services and in the Emergency Department. In 2023, more than 200 volunteers across our system donated approximately 19,000 service hours to more than 100 units or departments.

A huge thank you to all our volunteers for all the time, love and support they provide—as well as the mighty big difference they make. We truly couldn't do it without you!



















Too often, we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment or the smallest act of caring.













It is with a heavy heart we share the news that Pet Therapy Volunteer
Dyson crossed the Rainbow Bridge a few weeks ago. Dyson regularly shared his unconditional love with our patients and staff. He will be missed.

# Celebrating our 2023 Employees of the Year

Last month, we announced our 2023 Employees of the Year. Honorees Aracelis "Sherry" Diaz (second photo) of Garnet Health Medical Center - Catskills and Tina Tyner (last photo) of Garnet Health Medical Center are both team members in the Nutrition and Food Service departments at their respective campuses. This month we celebrated them. Congratulations again to Sherry and Tina!









# **Dress Blues**



On March 1, staff at Garnet Health's Harris and Middletown campuses stepped out in various shades of blue to support Colorectal Cancer Awareness Month.





# Gift Shop Hosts Book Signing with Local Author





When someone sneezes, you might say "gesundheit." But what do you say to someone who has a cough? Local author Kristin Hofer has the answer, and on **Friday, April 26, from 3:00 to 7:00 p.m.**, Garnet Health Medical Center's Gift Shop will host a book signing where you can find out.

Hofer's book *Schmickelhoffen!* was written after a family trip, when Kristin's daughter coined the phrase. Delighted with her daughter's creativity and determination to solve the problem of what to say when someone coughs, Kristin decided to share the story for others to enjoy as well.

Kristin, a United States Navy veteran and professor of dental hygiene, resides in the Catskill Mountains. Her first story was published in a local newspaper when she was only 15. Since then, she has seen her articles published in peer-reviewed professional journals about dental hygiene.

# SUNY Sullivan Student Government Association Donates Valentine's Day Cards to Patients



From left: SUNY Sullivan Student Government Association (SGA) members Mary Hartill, SGA Treasurer; Ashtyn Buckley, SGA Vice President; Fantashia Lovejoy, SGA Student Trustee and Dayanara Olan, SGA President, created Valentine's Day cards to share across Garnet Health Medical Center – Catskills, Harris Campus!

The support didn't stop there. The SGA also sold cards at a men's and women's basketball game on February 8 and raised \$76 for the Heart-A-Thon. We are extremely grateful for the appreciation and support SUNY Sullivan SGA has given us. Thank you!

# Garnet Health Medical Center's Wound Healing and Hyperbaric Center

# Restores Luz Rosa's Quality of Life



In 2006, Luz Rosa was diagnosed with endometrial cancer. Subsequently, she underwent a series of successful radiation treatments. In early 2023, however, Luz began to experience constant burning and irritation in her cervix and lower abdomen, and she could not sit for more than a few minutes at a time, sleep through the night or drive long distances. Simple pleasures like going to dinner were impossible. Her quality of life was severely impacted.

After almost a year of constant pain and several visits to her OBGYN, Luz was diagnosed with radiation cystitis, a side effect of her prior radiation treatments. Her radiation oncologist, Dr. Thomas Eanelli, referred her to Garnet Health Medical Center, where he and Dr. Inocencia Carrano, Medical

Director of the Wound Healing and Hyperbaric Center, recommended hyperbaric oxygen (HBO) therapy to repair her damaged tissue.

"HBO therapy is a safe, noninvasive treatment that can help repair tissue damaged from radiation," explains Program Director Jessica Knowles. "It uses 100% pure oxygen under pressure to enhance the body's ability to heal."

When Luz first visited the center, she felt anxious and hopeless. She was skeptical that the pain would ever go away. She also admitted to having some claustrophobia, but with the help and support of the center's HBO technician and staff, Luz became comfortable in the hyperbaric chamber. After 45 treatments, she was pain-free.

"Luz is one of the many patients [who] we are able to help with HBO therapy," says Dr. Carrano. "The burning, bleeding and frequent urination is very debilitating and demoralizing. So many patients are discouraged that the radiation used to treat their cancer has resulted in yet another problem for them to deal with. The happiness and relief Luz felt after the successful treatment of her radiation cystitis is a victory that we celebrate with her and all our patients. That is what medicine is all about."

Luz's healing journey was a life-changing experience, she says. "I am so relieved and grateful to finally be pain-free," she exclaims. "The dedicated and experienced staff at the Wound Center gave me back my life." Now Luz can sleep, drive and play with her grandchildren again. "I want other people who have a condition like mine to know that there is hope and a treatment that can help them get their lives back," she adds.



Joseph Barry, Rad Tech/MA for Urgent Care at the Monticello location and River, Pet Therapy Volunteer.



I stopped by urgent care [in Monticello] this morning. A couple of weeks ago,
I went as a patient since I injured my ribs. I promised I'd stop by when the crew,
who loves River a lot, was scheduled to work.

River brought some donuts, which has become a tradition when I visit.

Each and every individual who works there is amazing! Kind, caring, appreciative of other peoples' kindness toward them and so much more.



- June Lombardi, River's owner



# Are You a Patient of Any Garnet Health Service?

As ambassadors of our health system, we should share our Garnet Health experiences with the community. We have a lot to be proud of! If you are comfortable doing so, upon conclusion of your patient visit, please visit garnethealth.org/locations (or scan the QR code), select the location you visited and click on the "Review Us on Google" button.

# **Leading the Way**



**Leroy Cordero Floyd III, MD, MBA,** has been promoted to Chief Clinical Transformation Officer for Garnet Health. In this role, Dr. Floyd will oversee Quality and drive next-generation clinical operating performance and innovation. Leading Clinical Transformation is a critical position for Garnet Health as we move toward our goal of operational excellence.

Dr. Floyd joined Garnet Health Doctors in 2015 as a Hospitalist and was promoted to Medical Director of the Hospitalist Program in 2019. In 2022, Dr. Floyd was named Chief Medical Officer for Garnet Health Medical Center – Catskills and Executive Sponsor to the Graduate Medical Education program in addition to his responsibilities with the Hospitalist Program. Previous leadership positions include President and Vice President of Medical Staff for Garnet Health Medical Center, Vice Chair of the Department of Medicine, Member-at-Large of the Medical Executive Committee and Chair of Garnet Health Doctors Physicians Advisory Council.

Dr. Floyd is a clinical faculty member within Garnet Health Medical Center's Internal Medicine Residency program and an Adjunct Clinical Assistant Professor of Medicine at Touro College of Osteopathic Medicine.

In addition to being board certified in Internal Medicine and a Certified Physician Executive, Dr. Floyd received his doctor of medicine from Florida State University and completed his internal medicine residency at the University of Medicine and Dentistry of New Jersey. He served as Chief Medical Resident at Rutgers, The State University of New Jersey, New Jersey Medical School-East Orange Veterans Hospital. He earned his MBA from the University of Massachusetts.

Dr. Floyd reports to Jonathan Schiller, Garnet Health President and CEO. He can be reached at lfloyd@garnethealth.org.



**Pamela Murphy, MD, MHA, FACEP, ABQAURP,** has been promoted to Garnet Health Chief Medical Officer. She oversees medical care provided at our three hospital campuses, as well as all hospital-based outpatient departments. Dr. Murphy will continue her executive leadership responsibilities over Case Management and continue to serve as the hospitals' Executive Sponsor for the Medical Directors of Pediatrics, Trauma and Acute Surgery, Psychiatry, Neuroscience, Critical Care Intensivist and Hospitalist services.

Dr. Murphy is board certified through both the American College of Emergency Physicians as well as the American Board of Quality Assurance and Utilization Review Physicians. She earned her doctor of medicine from Saint George's University School of Medicine, and recently earned a master's in healthcare administration from the Icahn School of Medicine at Mount Sinai. She has held a variety of leadership positions, most recently as Chief Medical Officer for Garnet Health Medical Center. Additional leadership positions include Medical Director of the Orange County Department of Health; Garnet Health Physician Advisor; Director of the Urgent Care Center and Emergency Services for Crystal Run; and Medical Director of the Hudson Valley Regional EMS Council. She also reports to Gov. Hochul as a vetted member of the New York State Emergency Medicine Advisory Committee, among many other posts and positions.

Dr. Murphy reports to Jonathan Schiller, Garnet Health President and CEO. She can be reached at pmurphy@garnethealth.org.



**Douglas James, MD,** will join Graduate Medical Education as the General Surgery Residency Associate Program Director.

Dr. James received his medical degree from Tulane University. He completed his residency in General Surgery at State University of New York – Downstate Medical Center, as well as fellowships in Pediatric Trauma at Cohen Children's Medical Center and in Trauma Critical Care at Westchester Medical Center/New York Medical College. He is board certified in General Surgery and Surgical Critical Care.

Since September 2021, Dr. James has been Medical Director of the Trauma Program. As a medical educator for many years, he will continues to be a role model for residents while bringing additional skills and expertise to the program in his new role.

Dr. James can be reached at djames1@garnethealt.org.



**Rick Juengling, CPA, MBA,** has been promoted to Administrator System Controller. Rick joined Garnet Health in 2019 as a Senior Accountant and was later promoted to Director of Accounting. Rick continues to oversee the accounting and accounts payable teams. He is responsible for the fair and accurate preparation and reporting of financial information for all Garnet Health entities and for ensuring adherence to U.S GAAP accounting standards.

Rick earned a Bachelor of Science and a master's in business administration from SUNY New Paltz. He is also a New York State Certified Public Accountant.

Rick can be reached at rjuengling@garnethealth.org.



**Rachel Roeber, MHA, RN, CCS, CCDS, CPHQ,** has been promoted to Garnet Health Senior Administrator of Revenue Cycle, where she is directly responsible for the development, implementation and overall operation of patient registration, pre-registration, call centers, coding and clinical documentation, health information management, and utilization management.

Prior to joining Garnet Health in 2010, Rachel held positions in Nursing and Quality.

Rachel earned a Bachelor of Science in Nursing from SUNY Delhi and a master's in healthcare administration from Walden University. She is a Certified Coding Specialist (CCS), Certified Clinical Documentations Specialist (CCDS) and Certified Professional Healthcare Quality (CPHQ).

Rachel can be reached at rroeber@garnethealth.org.



**Elyse Valentin** has been promoted to Director of Procure to Pay for Garnet Health. She joined Garnet Health in 2014 as an Accounts Payable Specialist and was later promoted to Accounts Payable Supervisor and then Accounts Payable Manager. In her new role, she continues to oversee Accounts Payable in addition to supervising the Purchasing Department, including value analysis. During her tenure, Elyse has implemented many process improvements in accounts payable, has assisted on several projects and continues to focus on streamlining processes, interdepartmental collaborations and employee engagement.

Elyse holds a bachelor's in business administration from SUNY Empire State University, where she is currently pursuing her master's in healthcare management.

Elyse can be reached at evalentin@garnethealth.org.



# Your primary care is our top priority.

Garnet Health Doctors Primary Care providers offer expert care to keep you on top of your health. Most importantly, they partner with you to ensure your voice is a priority.

### **Our Services Include:**

- ◆ Adult Internal Medicine (18+)
- ◆ Family Medicine (All ages)
- Women's and Pediatric Care
- Diagnostic Services
- Screenings & more!

# Locations







#### Callicoon:

8881 State Route 97 Callicoon, NY 12742

845-333-6860





#### Middletown:

707 East Main Street Middletown, NY 10940 845-333-7575









#### Goshen:

102 Clowes Ave Goshen, NY 10924

845-333-7200







#### Monroe:

475 New York 17M Monroe, NY 10950 845-333-7830



#### **Livingston Manor:**

36 Pearl Street Livingston Manor, NY 12758 845-333-6555





#### Monticello:

38 Concord Road Monticello, NY 12701 845-333-6500







### Looking for a primary care provider?



Scan the QR code for more details!

## Wellness Word of the Month

# Optimism

Hopefulness and confidence about the future or the successful outcome of something.

"Optimism is the faith that leads to achievement. Nothing can be done without hope and confidence." – Helen Keller

When facts point to reasons you should doubt a successful outcome, it can be challenging to feel hopeful or positive. It is why humans dwell on the negative so much. But there's a balance that needs to be struck.

An optimistic attitude can play a key role in our health, helping us to be happier, more successful and healthier overall. While optimism does not mean that we should ignore all negative things, by staying optimistic, we can deal with stress, hardships and unfortunate situations in a more positive and less stressful way. This can lead to good health outcomes and improve our mental, physical and emotional health.

#### Here are some tips:

- As soon as you wake up, ask yourself, "What three things will I make positive today?"
- Prepare yourself by internally changing the way you deal with circumstances. Avoid reacting impulsively to any scenario. Take time, reflect and then respond after a good night's rest.
- If discussions and conversations are repetitive and negative, politely convey that you would like to change the topic.
- Avoid dwelling on the past. You cannot change what has already happened.
- Avoid speculation about the future. To be at peace, focus on the present and what changes you can make now.
- Avoid putting a great deal of pressure on yourself. Take one step at a time and make one change at a time. Too much thinking and too many changes can weigh you down.
- Reach out to friends and family to plan a good time. Focus on positive things in life and count your blessings.
- Remember that challenges are temporary. View each challenge as one single incident and avoid letting it consume your entire life. Plan how to face the challenge and then move forward.
- In a journal, write down all the positive things in your life and what you are grateful for.
- Remember that staying calm and thinking objectively will help you to succeed. Keeping a positive outlook will make it easier to face hardships.

I challenge you to be optimistic on a daily basis, as it important to the quality of your life. This can lead you towards happiness and a positive journey in life.



# Diversity, Equity and Inclusion **April 2024 Recognition Days**

Garnet Health is committed to being an inclusive organization that supports growth and innovation by providing an environment where employees, patients and visitors feel they belong. We also recognize that having more diverse backgrounds among our staff and providers contributes to better patient care. Please help share in acknowledging the following national and/or worldwide days of recognition.

### April is Celebrate Diversity Month

It is a time to recognize and understand the abundant diversity that surrounds us and to recognize our differences. It is a month that highlights unique backgrounds, cultures and traditions.

#### APRIL 2

World Autism
Awareness Day raises
awareness for those
with autism, seeking
to improve their lives
and their acceptance
in society.

#### APRIL 22-30

Passover is a Jewish holiday that celebrates the Hebrew peoples' liberation from slavery in Egypt.

#### APRIL 22

Started in 1970, Earth
Day is the world's
largest environmental
movement, with
billions of people in
192 nations celebrating
planet Earth and all it
provides to us.

# SAVE THE DATES 2024 Events

Annual Donor Reception April 11

> Catskills Golf Classic July 17

Catskills Fly Fishing June 6

Garnet Health Golf Classic September 23 Sporting Clays Tournament June 28



## **April Vendor Dates**

Want to do some shopping and some good at the same time? Throughout April, we're welcoming vendors to showcase their merchandise for sale. A percentage of vendor sales will support the Garnet Health Medical Center Auxiliary, a group of community volunteers dedicated to enhancing patient programs and services at the hospital. All vendors will be located in the lobby of the ground-floor level unless otherwise noted.

- 4 J.M. Stern Sports
- 5 A Stylish Bling
- 8 Scrubs Nyack
- 9 Scrubs Nyack
- **10** Krafty Kandles
- 12 Silver Dollar Boutique
- 15 Mary Kay Cosmetics
- 16 Your Nutz
- 17 Tupperware

- **18** Eleanor Jewelers
- 19 Arlene's Hair Treasures
- 22 J's Divine Jewelzz
- 24 John's Jewelry Box
- 25 Mostly Silver
- 26 Dana's Funny Doggies
- 29 Joint 2 Jewelers
- 30 J's Divine Jewelzz