


Gems

Exceptional
Lives Here.



A Moment of Honor: Donate Life Flag-Raising Ceremony



Donate Life Ceremony

On April 8, Garnet Health Medical Center – Catskills proudly raised the Donate Life flag to honor and raise awareness for organ donation. This meaningful gesture highlights how one selfless decision can change the lives of the 100,000-plus people currently waiting for a lifesaving transplant. Organ, eye and tissue donations rely on the generosity of donors, yet the need continues to outweigh the supply.

2025 Employees of the Year Celebration

We recently celebrated our 2025 Employees of the Year for their outstanding contributions and dedication. Colleagues and leadership highlighted not just the accomplishments of these valued employees but also the meaningful impact that they have on those around them.

Thank you, Jackie Allen and Jackie Slanovec, for your compassion and commitment!



Jackie Allen, Garnet Health Medical Center – Catskills



Jackie Slanovec, Garnet Health Medical Center

Senator and Assemblyman Joined Us to Announce a Grant for Pediatric Emergency Care

Garnet Health Medical Center hosted Senator James Skoufis and Assemblymember Jonathan Jacobson for a press conference to announce \$500,000 in funding to advance pediatric readiness across four Orange County hospitals, including Garnet Health Medical Center. Each will receive \$125,000 to strengthen emergency care for children and ensure high-quality care.

Garnet Health Medical Center is a certified Pediatric Ready facility. To be Pediatric Ready indicates participation in the National Pediatric Readiness Project, achievement on the readiness assessment and the identification of a pediatric emergency care coordinator for the ED.

We are thankful to the senator and assemblymember for their support in advancing pediatric care in our community.



Pictured left to right: Andrew Pickens, MD, Regional Executive Director, Western Region, WMC Health; Assemblymember Jonathan Jacobson; State Senator James Skoufis; Gina Del Savio, MD, Montefiore St. Luke's Cornwall Chief Medical Officer; Pamela Murphy, MD, Chief Medical Officer, Garnet Health Doctors President; Jonathan Schiller, President and CEO, Garnet Health

Mental Health Awareness T-Shirt Sale: Show Your Support for Mental Health Awareness!

Purchase a Garnet Health Mental Health Awareness T-shirt for \$20 and wear it every Friday in May for dress-down day. Please confirm that dress-down attire is permitted in your department.

For GHMCC, reach out to Jodi Goodman at jgoodman@garnethealth.org.

For GHMC, reach out to Catia Pereira-Gentile at cgentile@garnethealth.org.

Thank you to Garnet Health Foundation for their support!



Celebrates March Employees of the Month

BEE AWARDS



Barbara Horton

*Nutrition and Food Service,
Garnet Health Medical Center –
Catskills*

Barbara always goes above and beyond to support both patients and colleagues. When approached about assisting a patient in occupational therapy, she immediately offered her help and thoughtfully coordinated the experience to ensure a positive outcome. During the interaction, Barbara created a welcoming and supportive environment, allowing the individual to feel comfortable and at ease.

Congratulations, Barbara, and thank you for always leading with empathy and providing high-quality care!



Pedro Oyola

*Environmental Services,
Garnet Health Medical Center*

Pedro is being recognized for his quick thinking and dedication to patient safety. While performing his environmental duties, Pedro responded to an unexpected patient care situation, demonstrating professionalism and composure. He quickly assisted clinical staff, maintaining a calm demeanor while supporting the well-being of our patients and staff.

Congratulations, Pedro, and thank you for always going above and beyond!



Quarterly Team Award Security

Garnet Health Medical Center – Catskills

In response to a patient in distress, the team worked alongside staff to help manage the situation effectively. Their prompt, decisive actions and professionalism contributed to a safe and secure environment. Congratulations to the security team on this well-deserved team award!

Thank you to the security team for maintaining a safe and supportive environment for our patients and staff!

Quarterly Team Award Guest Services, Patient Experience and Rowley Family Birthing Center

Garnet Health Medical Center

Recently, Guest Services, Patient Experience and the Rowley Family Birthing Center were recognized for exceeding expectations during a delivery in which a family encountered an unexpected circumstance. Staff members collaborated to provide support, ensuring the family could fully participate in the birth experience.

Thank you to all for providing an outstanding experience for this family!



Guest Services



Patient Experience



Rowley Family Birthing Center

The Employee of the Month program is also known as the Being Exceptional Every day (BEE) Award, and Being Exceptional Every day takes dedication, loyalty and commitment. To nominate an employee, physician, volunteer or team/department, visit the intranet page, scroll down and click on the BEE Award icon.

February Perfect Attendance Winner!



SYMPLR WORKFORCE MOBILE APP

Shift Trade Can Help You Achieve Perfect Attendance!

Are you part of our clinical staff? If so, have you heard about the Symplr app? This tool makes shift trading simple, helping you avoid unscheduled absences and stay eligible for the monthly Perfect Attendance Award. Scan the QR code to get started today!

DOWNLOAD FROM THE APP STORE



At Garnet Health, we deeply appreciate our team members who show up every day to keep our organization running smoothly and to support one another. That's why we're proud to offer our Perfect Attendance Incentive Program!

Congratulations to our February 2026 Perfect Attendance winner, Joshua Fink, RN, Emergency Department, Garnet Health Medical Center. Joshua was awarded \$1,575 for achieving perfect attendance in February's monthly incentive program!

Garnet Health's Perfect Attendance Incentive Program provides all full- and part-time employees the opportunity to earn extra cash for perfect attendance. Each month, \$1 per employee who had perfect attendance the month prior will be added to an incentive pot. By random drawing, 50% of the monthly pot will be awarded to one of the employees who had perfect attendance. The remaining 50% will be contributed to the annual prize for those with perfect attendance throughout 2026.



Maintain perfect attendance throughout 2026 for a chance to win a growing **POT OF GOLD!** Through February 2026, the annual pot of gold is up to



Good Catch and Great Save Awards



Justin Russell, RN, was recently honored with a Good Catch Award for his responsiveness while caring for a patient. Justin acted quickly during a dire situation that had the potential to impact the patient's safety, demonstrating commitment to quality care.

Thanks, Justin, for your attentiveness and quick thinking!



The Facilities Department, led by Joe Macerone and including Bill Evans, Michael Musselwhite, Paul Woodruff and Joe Sledzinski, was honored with a Good Catch Award after being alerted to an emergency in the boiler room. The team quickly responded, identifying and fixing the issue within two hours. Their swift action kept patients and staff safe.

Thank you to our Facilities Department for your vigilance!



We're proud to recognize Megan Rodriguez, RN, BSN, on 5 South, who was recently honored with a Good Catch Award. While reviewing documentation, Megan noticed something unusual and took the initiative to follow up. Her attention to detail reflects our strong commitment to patient safety and high-quality care.

Thank you, Megan, for your dedication and diligence!

Good Catch occurs when someone's corrective action and/or timely intervention prevents an incident or a medical error.

Great Save happens when someone's immediate action keeps a patient safe during an event.

The Patient Safety Subcommittee judges the nominees. For more information about the Good Catch Award, email Vice President, Quality/Patient Safety Officer Mary Ellen Crittenden at mcrittenden@garnethealth.org.

OUT AND ABOUT

Colon Cancer Awareness Event

On March 30, Community Health hosted a Colon Cancer Awareness Event at Resorts World Catskills in Monticello. The event was designed to educate community members about the importance of colon health and the benefits of early detection. The Garnet Health team came together in support of this important initiative, helping connect our community with valuable resources and information.



Pictured left to right: Aimee Monastero, Jill Cappa, Leslie Miccio, Angelika Lenz, Magalie Jean-Francois, Delilah Soccio, Tiffany Clark, Daniel Schmidt



Pictured left to right: Dr. Nadia Bhuyain, Delilah Soccio, Dr. Vanessa Hortian

Garnet Health Leader Speaks at Young Women's Mentoring Forum

Recently, Nicole Sewell, CMSRN, CCRN, NE-BC, Chief Nursing Officer and Vice President of Patient Care Services at Garnet Health Medical Center, participated in the Hudson Valley Young Enterprising Women Mentoring Forum at Mount St. Mary College. This event offers education and mentorship to young women, inspiring them to pursue careers in STEM and business fields. Nicole delivered a five-minute presentation on her role and shared her journey to becoming a registered nurse and, ultimately, Chief Nursing Officer at Garnet Health Medical Center.



Residents Present at Touro College

On Tuesday, March 31, Garnet Health clinical psychology and psychiatry residents delivered a presentation at Touro College, titled Global Perspectives in Health: Surging Drug Crisis and Its Effects. The session highlighted the widespread impact of substance use disorders and suicide risk across communities; examined contributing social and economic factors; and emphasized the importance of prevention, education and integrated care.



Pictured left to right: Cassandra Garnere, PsyD (clinical psychologist); Brian Gindoff, MD (psychiatry resident, PGY-2); Hadiqua Ali, MD (psychiatry resident, PGY-2); Adetokunbo Shobalaju, MD, from Touro College

Leadership Team Visits Washington, D.C., for Annual Advocacy Trip

Members of our leadership team traveled to Washington, D.C., for our annual advocacy trip, where they engaged with lawmakers on key healthcare priorities. The visit also served as an opportunity to strengthen relationships and elevate the needs of the communities we serve.



Pictured left to right: Jonathan Schiller, President and CEO, Garnet Health; Moira Mencher, Administrator of Planning and Community Health, Garnet Health; Joyce Timko, Chief Operating Officer, Garnet Health; Jerry Dunlavey, Chief Executive Officer, Garnet Health Medical Center - Catskills

Get Emergency Notifications from Garnet Health Directly to Your Phone

Stay informed. Stay safe.

When unexpected situations arise, getting the right information quickly matters. Our Emergency Notification System provides updates and clear instructions during significant events to help you respond safely and protect our patients.

Why Sign Up?

Receive timely notifications about incidents, safety guidance and operational updates directly on your mobile device.

How to Subscribe:

- Scan the QR code.
- Enter your information and click subscribe.
- On the second page, select Emergency Preparedness and click update.
- Save 58339 in your contacts (e.g., "Garnet Health Alert") so that you recognize alerts instantly.



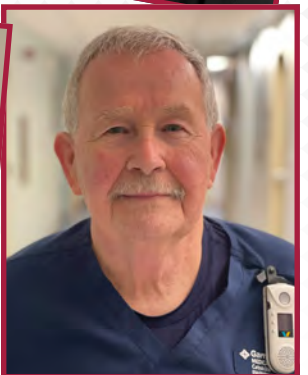
Staying informed is key to keeping yourself, your colleagues, our patients and our environment safe. **Take a minute today and sign up.**



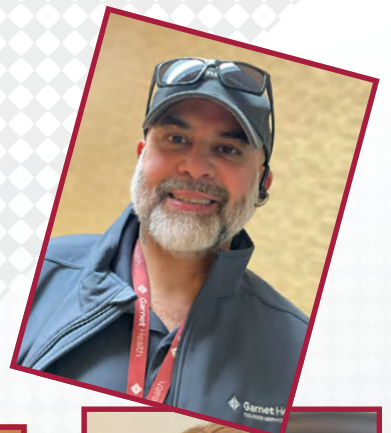
**Celebrating YOU During
National Hospital Week 2026**

May 10-16

This National Hospital Week, we celebrate each of you and your compassion, resilience and unwavering dedication to our patients and one another. Thank you for the incredible care you provide every day and for being the heart of our hospital. You truly make a difference, and we are so grateful for all that you do.

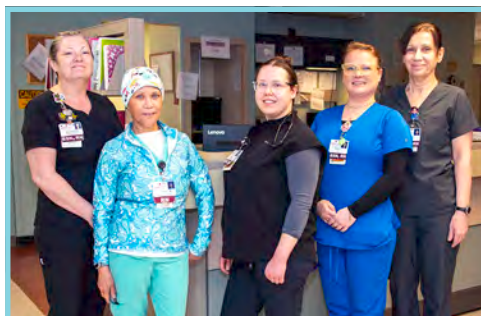


Those pictured represent the more than 4,000 dedicated professionals who choose Garnet Health as their place of employment.



Celebrating National Nurses Week 2026 | May 6-12

We extend our heartfelt appreciation to the incredible nursing staff at Garnet Health. Our nurses are the heart of our healthcare system, demonstrating exceptional skill, compassion and resilience every day. Whether during times of challenge or calm, they provide unwavering support and care to our patients and their families. Their dedication does not go unnoticed, and we are truly grateful for the impact they make across our organization. This Nurses Week, and every week, we celebrate and honor their vital role and the difference they make in so many lives.



Those pictured represent the more than 1,100 dedicated nursing professionals who choose to provide quality care at Garnet Health.

May 2026 Recognition Days

Garnet Health is committed to being an inclusive organization that supports growth and innovation by providing an environment where employees, patients and visitors feel they belong.

We also recognize that having diverse backgrounds among our staff and providers contributes to better patient care.

Please join us in acknowledging the following national and/or worldwide recognitions.

May is **Mental Health Awareness Month**, a time to raise awareness for those living with mental and behavioral health challenges and to support the families and communities affected by them.



Asian American and Pacific Islander Heritage Month is also celebrated in May, recognizing the rich heritage and lasting contributions of people with Asian and Pacific Island ancestry.

May 5 | Cinco de Mayo is a Mexican American holiday that commemorates Mexico's victory over the French army.

May 16 | Armed Forces Day honors the brave men and women who serve in our military.

May 17 | International Day Against Homophobia, Biphobia and Transphobia celebrates and supports the LGBTQ+ community, promoting equality, inclusion and respect for all.

May 27 | Eid al-Adha is a time of sacrifice, generosity and community, honoring faith and giving to those in need.

Recognizing Our May Care Champions

May is **Better Speech and Hearing Month**, **National Critical Care Awareness and Recognition Month** and **Oncology Nursing Month**.

May 5 celebrates **Teacher's Day**.

May 6 starts **National Nurses Week**.

May 10 kicks off **National Hospital Week** and **Neuroscience Nurses Week**.

May 17 begins **Biomedical Engineering Week**.

May 23 is **Medical Coder Day**.

2026 Annual Education Is NOW OPEN

**Deadline to complete is
September 30, 2026, at 4:00 p.m.**

Any employee hired AFTER January 1, 2025, is exempt. Please refer to policy #SM-002-0060 regarding failure to complete.

QUALITY CORNER

DNV Survey Success: Building on Strength, Advancing Excellence

We are proud to share that our 2026 DNV surveys across all Garnet Health campuses were highly successful, reflecting our strong commitment to safe, high-quality care. Surveyors found us in compliance with the majority of DNV-NIAHO standards, with many prior nonconformities successfully resolved, demonstrating the effectiveness of our continuous improvement efforts.

Beyond compliance, surveyors consistently recognized our culture. They highlighted our dedicated teams, engaged staff, committed leadership and clear focus on patient-centered care. Feedback such as "your teams go above and beyond," "you have the best nurses" and "we wouldn't hesitate to receive care here" underscores the impact of our daily work.

Our facilities and cleanliness were also noted as exceptional, along with innovative practices, community partnerships and performance-improvement initiatives that will be featured in final reports.

These results reflect our ongoing commitment to strengthening systems and advancing best practices to ensure safe, reliable and patient-centered care. The DNV survey process reinforces that quality is continuous and reflected in how we show up every day.

Thank you to all staff, leaders and support teams for making this success possible.

Congratulations to Our 1,200+ Staff Members Who Received Perfect Attendance in 2025!

Garnet Health Doctors Earns Reaccreditation



Congratulations to Garnet Health Doctors for being granted a three-year term of accreditation by the Intersocietal Accreditation Commission (IAC) in Vascular Testing in the areas of Peripheral Venous Testing, Peripheral Arterial Testing and Extracranial Cerebrovascular Testing. This latest accreditation demonstrates the facility's ongoing commitment to providing quality patient care in vascular testing.



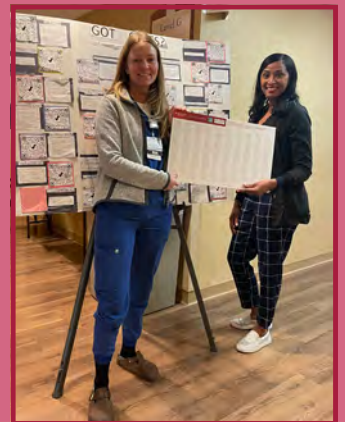
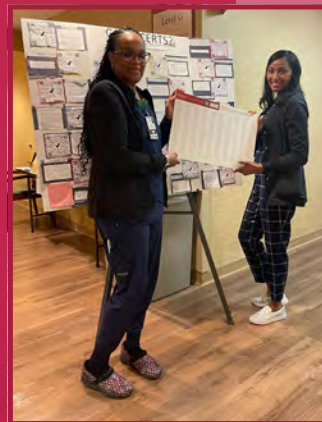
We're proud to recognize more than 1,200 team members across the organization who achieved perfect attendance, reflecting dedication and commitment to our patients and staff.

Pictured here are members of the Respiratory Therapy team, who received a perfect attendance certificate.

Thank you to every employee who showed up, day in and day out!

Scenes from Our Certified Nurses Day Celebration!

Thank you to our incredible certified nurses for your dedication and expertise, as well as the care you provide every day.



Pause, Breathe, Move: Art for the Mind

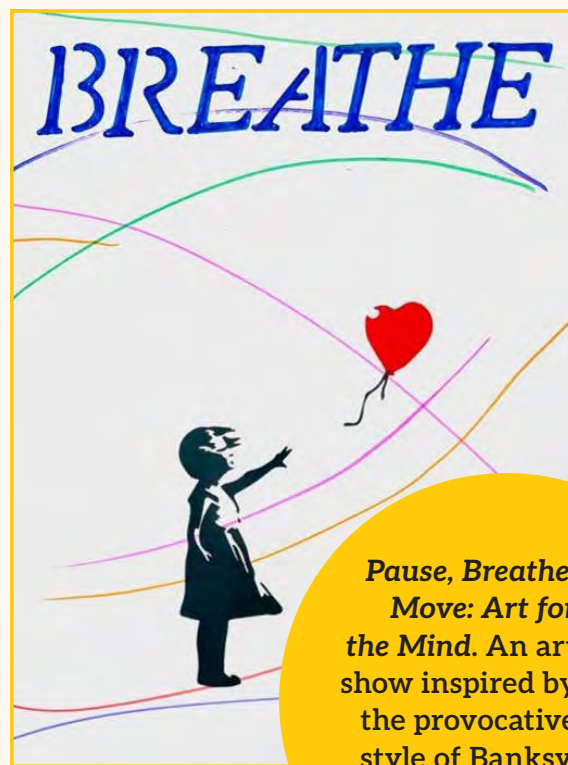
Behavioral Health Patients Express Themselves Through Artwork

In honor of **Mental Health Awareness Month** this May, Garnet Health Medical Center proudly presents *Pause, Breathe, Move: Art for the Mind*, a compelling art show inspired by the provocative style of Banksy. This exhibit features powerful, stencil-like paintings created by patients on the inpatient Behavioral Health Unit, each piece thoughtfully incorporating simple yet profound coping words such as breathe, pause, move, etc. Guided by the compassionate Activity Therapy team, including art therapist Theresa Rivera, LCAT, and art educator Margaret Potemski, MPS, participants explored creative expression as a vital tool for mental wellness. The artwork channels a raw honesty and social commentary reminiscent of Banksy's street art, transforming the gallery space into a visually striking and emotionally resonant journey.

Each painting serves as a reminder of the everyday practices that foster resilience and healing—small pauses to breathe deeply, mindful steps forward and moments to reflect. These simple coping skills, expressed through bold imagery and words, encourage viewers to connect with their own mental health journey and embrace the power of creative expression.

The exhibit will be on display throughout May in the Middletown campus gallery hallway by the cafeteria, inviting the community to engage in a shared conversation about mental health, hope and healing.

Join us in celebrating the strength found in creativity and the quiet power of pause.



Pause, Breathe, Move: Art for the Mind. An art show inspired by the provocative style of Banksy.

Mass-Casualty Drill

Garnet Health Medical Center recently held a mass-casualty drill with many community partners. Mass-casualty drills help to ensure our teams are prepared to respond quickly; coordinate effectively; and provide safe, high-quality care during large-scale emergencies. Thank you to all who participated!



Congratulations, Kevin Hosking!

Kevin Hosking, Facilities Director, Garnet Health Medical Center – Catskills, was recently featured in the *Sullivan County Democrat* for his Men at Work recognition.

For 28 years, Kevin has kept the heart of healthcare beating behind the scenes. As Facilities Director, he leads a team that consistently creates a safe, reliable environment where caregivers can focus on delivering exceptional patient care.



Kevin Hosking
Facilities Director

Thank you, Kevin and your team, for your endless commitment to keeping our organization running safely and smoothly.

Student Spreads Cheer Among Patients and Staff

The Garnet Health Foundation is pleased to recognize a thoughtful contribution from Carlie Benincasa, a local 11th-grade student. Carlie reached out with a sincere desire to “spread a little joy” by providing handmade cards for both our patients and staff members.

We extend our sincere gratitude to Carlie for her initiative and kindness. Such gestures from our community's youth are deeply appreciated and serve as a wonderful source of encouragement for everyone at Garnet Health.



SAVE THE DATE

Wellness Wednesday | May 13

Wellness Fair for Mental Health Awareness Month

Garnet Health Medical Center, Conference Center Lobby

11:00 a.m. – 2:00 p.m.

Stop by the Conference Center Lobby to connect with this month's featured participants:

- Employee Assistance Program (EAP)
- National Alliance on Mental Illness (NAMI)
- Garnet Health Medical Center's Outpatient Behavioral Health Services
- Stop by the table to contribute to a collaborative mural. By the end, it will become a colorful piece of art that symbolizes the shared teamwork and vision.

Thoughtful Thursday | May 14

Meditation and Mindfulness with Danielle Moser, Orange County Department of Health, Community Health Outreach

Garnet Health Medical Center, Conference Room #7

Each session will have six to eight spots.

Available times:

- 10:15 a.m., 11:00 a.m., 11:45 a.m., 12:30 p.m. and 1:15 p.m.

To sign up, please email

volunteerresourcedept@garnethealth.org.

New York Life Representative | May 20

Garnet Health Medical Center, Conference Center Lobby

11:00 a.m. – 3:00 p.m.

Second Annual Staff Wellness Event

The Wellness Wednesday resource fair on April 8 featured representatives from Cornell Cooperative Extension, Fearless! and the YMCA, along with raffles, Narcan® training, blood pressure screenings and more.



Pictured left to right: Catherine Schmidt, Senior Counselor at the Outpatient Behavioral Health Clinic, and Tomanda Nelson, Clinical Director for Outpatient Behavioral Health Services

Code Stork

On Monday, April 6, Garnet Health Medical Center – Catskills went live with a Code Stork!

A Code Stork will be called in the event of a birth outside the OB department or in the absence of an OB provider, to ensure we provide specialized care for the patient.

For more information, please refer to policy #GC-006-0380.



Garnet Health Medical Center May Auxiliary Vendor Sales

Want to shop and do some good at the same time? Throughout May, we're welcoming vendors to showcase their merchandise. A percentage of vendor sales will support the Garnet Health Medical Center Auxiliary, a group of community volunteers dedicated to enhancing patient programs and services at the hospital. All vendors will be located in the lobby of the ground-floor level unless otherwise noted.

May Vendor Dates

5/1	Cookie Creations	5/21	J's Divine Jewelzz
5/11	Ott'rageous Cookie Co.	5/22	Carol's Handmade Designs
5/12	Arlene's Hair Accessories	5/26	Northern Medical
5/14	Bitachon	5/27	A Stylish Bling
5/15	Northern Medical	5/28	Northern Medical & Personally Yours
5/18	Scentsy Candles	5/29	Magnolia Label Designs
5/19	Your Nutz		

Gems Newsletter

Produced by Garnet Health Marketing & Corporate Communications.

For more information, email dmontes@garnethealth.org or call (845) 333-2391.

garnethealth.org