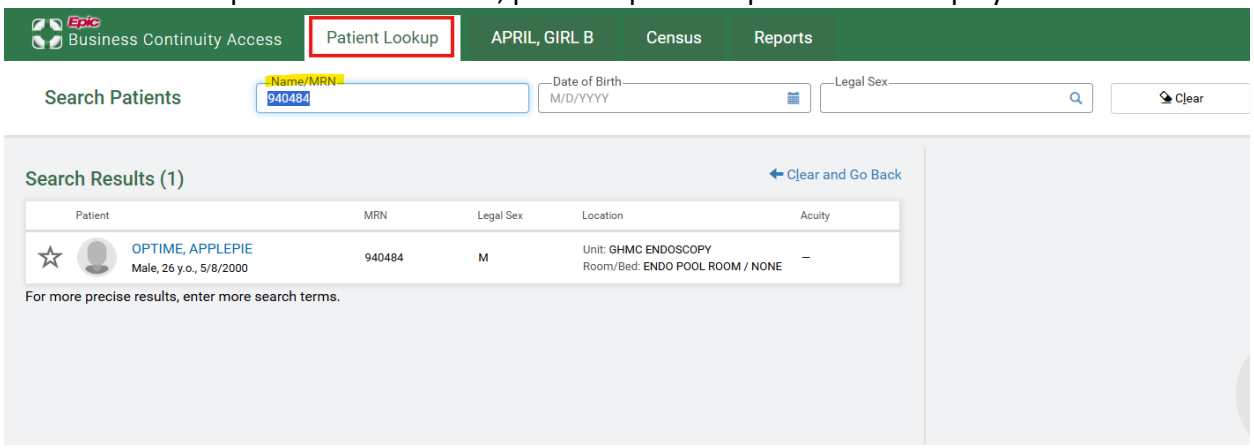
Downtime Level 3: Production and Read-Only Unavailable

BCA Web Instructions:

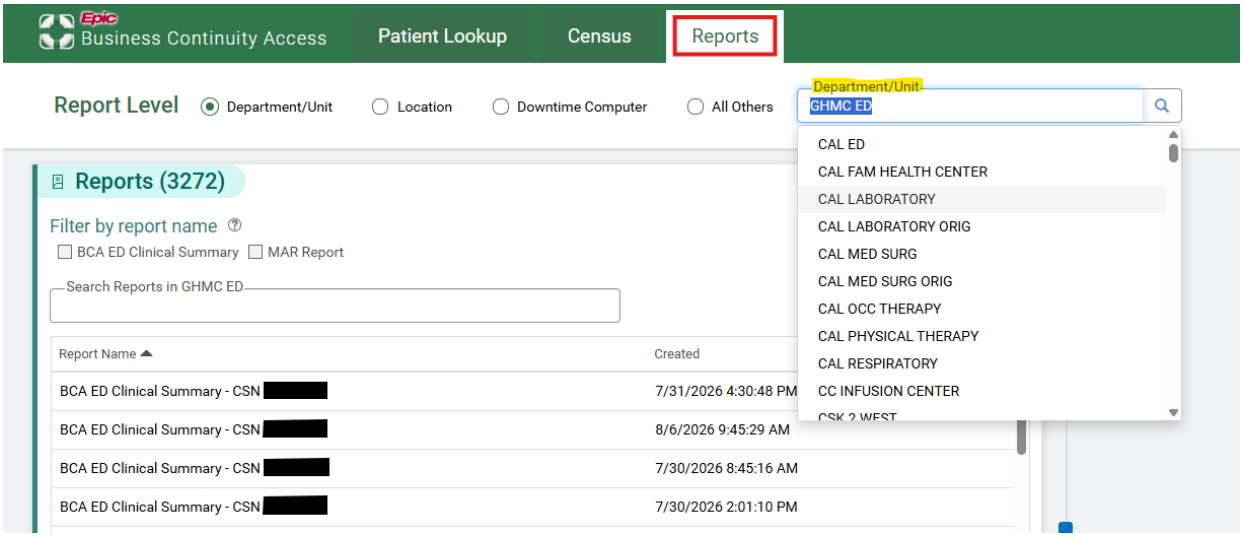
1. Access the online downtime reports by:
   - Double-clicking the BCA Web desktop shortcut, or
   - Opening a web browser and navigating to: https://bcaweb.garnethealth.org/



2. Once at the site, enter your username and password.
3. From the Patient Lookup tab, search for and select the patient using the Search Patients option. Once selected, patient-specific reports will be displayed.



4. Search for department reports by selecting “reports” and department:



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