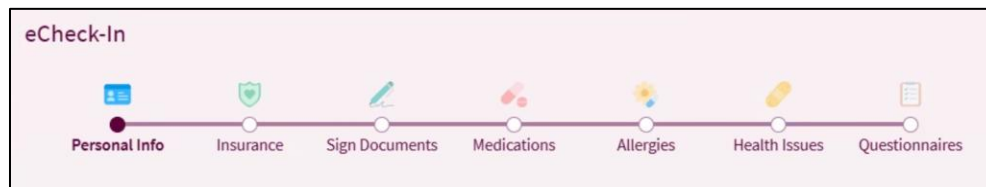


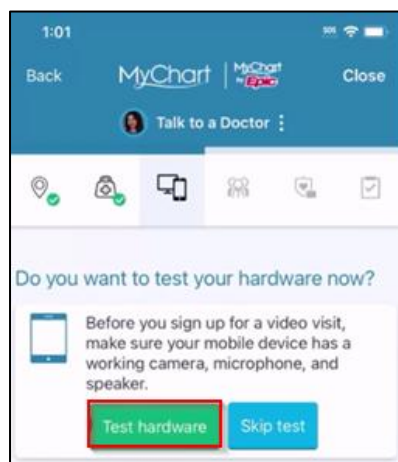
Meeting with a provider by video visit is a convenient way to get care without coming to the hospital or clinic in person. You can use a computer or smartphone to start a video visit. Using your smartphone is the easiest option because it already has a camera and microphone built in. To get started, download the MyChart Mobile app from the Apple App Store or Google Play store.

Join a Scheduled Video Visit

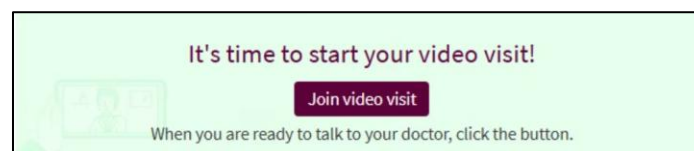
1. At least fifteen minutes before your video visit appointment, log in to the MyChart app on your smartphone and you will see your upcoming appointment information on the home screen.
2. Your scheduled video visit appears in this list.
3. Tap **eCheck-In** to complete the necessary steps before starting your visit.
 - Some departments may not require eCheck-In. If so, click **Join visit**.

4. If asked, allow your browser to access your smartphone's microphone and camera.
5. Tap **Test hardware** to ensure your camera, microphone, and speakers are working.



6. Tap **Join video visit**.



7. Wait for your provider to join. They will be with you soon!